cayman group







We are looking for a Receptionist (M/F/X)

Novotel Wavre Brussels East

ABOUT US

Cayman Group is a Belgian family-owned company with the headquarter in Charleroi. It currently operates 14 franchised hotels under the ibis, ibis budget, Holiday Inn Express and Novotel brands: 13 throughout Belgium and 1 in France.

MISSION

- Manage telephone reception, reservation management, check-in, information, sales, check-out and billing... and if you have any additional talent, share it!
- Ensure that the quality of the experience is up to the promises made to our customers.

PERSONALITY & SKILLS

- You are a comely and enthusiastic person and you don't know what "stress" means.
- Your English and French are fluent. You have some skills in Dutch? Great!
- Customer happiness is your high priority.
- You have already worked in this position in hospitality sector and your boss adored you.

WE OFFER

- A full-time contract with extra-legal benefits (meal vouchers, bonus scheme, Accor "Bienvenue" card, insurance).
- A wonderful environment in our Novotel institution of 102 bedrooms.
- An experience in an ambitious hospitality group, all this in a family work atmosphere.